

Anchorage at Home

Click & Collect

Terms & Conditions



1. Collection is currently available from the Anchorage restaurant only.
2. Our collection dates for our 3 x seafood boxes are:
 - Wednesdays between 3 - 3.30pm
(Wednesday orders must be placed before 12pm Tuesday)
 - Fridays between 3 - 3.30pm
(Friday orders must be placed before 12pm Thursday)
3. Due to Food Standards Scotland regulations, we can not hold your box longer than the 30 minute collection window. Any box not collected within the 30 minute window will be destroyed and no refund will be given.
4. Our boxes contain instructions for the reheating elements of the box. Please ensure you follow the instruction sheet for best results.
5. Please make sure you follow any Food Safety & Health and Safety instructions provided.
6. If you have a food allergy or intolerance, please make us aware via theanchoragerestaurant@gmail.com before you place your order. Please make sure you check our allergens section on the website prior to ordering. We will also include an allergens sheet in your box, so please check the product is suitable for you before consumption.
7. Please note that the crab may contain traces of shell.
8. All orders must include a meal box. Orders without a meal box may be cancelled or include an additional delivery charge.
9. Any orders requiring amendments including refund or partial refund are subject to a £10 admin fee.
10. The minimum order value is £45.
11. Order cancellations/amendments cannot be processed after 12 hours after placing an order.